



## SERVICE HOTLINE

Johannesburg  
Stock Exchange

Tel: +27 11 520 7000

[www.jse.co.za](http://www.jse.co.za)

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### UPDATE ON PROBLEMS WITH EARLY AND LATE EQUITIES END OF DAY DATA PRODUCTS ON FRIDAY 3 JUNE 2016

Due to a technical problem on the evening of Friday, 3 June 2016, the production of the Early and Late Equities files EE.Zip and E.Zip were delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

#### Market / Service:

JSE Early Equities End of Day Data  
Service

JSE Late Equities End of Day Data  
Service

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact Client Services Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

Tshepo Modise  
Market Data